

ABDISALAN MOHAMED

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PROFILE

- Strong understanding of business efficiency methods
- Able to work independently or as part of a team
- Dedicated to reducing the red tape that can cause business issues
- Proactive problem solver and analytical thinker
- Works well with all levels of management
- Proficient in Microsoft Words, Excel, Power Point, HTML, Java, SQL and Python.

EXPERIENCE

Wire transfer Manager at:

- **Tawakal Money Transfer, San Diego, CA**
6/2016
- **Ria International Money transfers, San Diego, CA**
3/2019
- **Order Express, San Diego, CA**
2/2019
- **Choice Money Transfer Agents, San Diego, CA**
7/2015

Tasks:

- Assisted customers in sending wire transfers accurately and quickly, following all procedures and regulations while constantly on the lookout for fraudulent activity.
- Prepared and processed all document required for each transaction
- Input transactions into the system
- Maintained record and transfer procedures and reconciled all accounts.
- Managed front-office operations and provide impeccable customer service.
- Coordinated closely with and contacted the specific customer service representative when there was an issue or error with any wire transfer.
- Trained new associates.

EDUCATION

San Diego State University, San Diego, CA
12/2021
Management Information System

Expected graduation date:

San Diego Mesa College
5/2019
Associate degree, General Business administration, May 2019

1/2018 -

Certificates:

- Anti-Money Laundering Certificate Choice Money Transfer - San Diego 6/2017
- Leadership Award Certificate, San Diego Mesa College 9/2018